

# Key issues we'd like you to tell us about

Issue	Description	Min equalities focus	Healthwatch England action
<b>Access issues caused by COVID-19</b>	People's experiences of accessing health and care support after the reintroduction of COVID-19 restrictions.	All	Starting to monitor and report to stakeholders
<b>Care home visiting</b>	People's experience of trying to visit loved ones in care homes following changes in Government guidance	All	Starting to monitor and report to stakeholders
<b>Accessible information</b>	People's experiences of receiving information in a format they can understand	All	Gathering more information from the public. Reviewing existing evidence.
<b>Access to GP services</b>	People's experience of trying to access GP services	Digital exclusion	Continue to monitor and report to stakeholders
<b>Dentistry</b>	Experiences of people accessing dental services	Low income	Reported in December and continuing to monitor
<b>Hospital waiting times</b>	People reporting delays in treatment and care	Low income/ transport	Reported November findings continue to monitor
<b>Hospital discharge</b>	New guidance produced for people leaving hospital.	Age	Monitor new guidance implementation
<b>Social care assessments</b>	Are people getting social care assessments and are their needs being met?	Low income/ ethnicity	Monitor and report to DHSC on levels of unmet need

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<b>Vaccine access, attitudes &amp; passports</b>	People's experiences of accessing vaccines, vaccine hesitancy and effect of vaccine passports			Gender/ethnicity/age	Continue to monitor and report to stakeholders.	
<b>Long COVID</b>	Concerns that people who are experiencing ongoing issues from COVID-19 do not have their support needs met.			Age /gender	Identify any issues – NICE guidance available for info.	
<b>Priority key</b>	<b>High</b>	Emerging issue being actively researched	<b>Medium</b>	Issues reported on and/or continue to monitor	<b>Low</b>	Issues being monitored to identify new issues

## About

We monitor a range of health and care related issues so that we can alert decision makers to emerging problems. This document provides a regular status update for local Healthwatch services so that you can prioritise the insight you share with Healthwatch England. We use the evidence you share to inform our national stakeholder updates and external reports

## How to share your public feedback

Please share any insight on these issues via the CiviCRM or [Research@healthwatch.co.uk](mailto:Research@healthwatch.co.uk)