

Understanding Dementia Volunteer Role Description

Role title:	Understanding Dementia Volunteer
Who we are: What we do:	<p>Healthwatch's Lancashire and Blackpool exist to give people a say in health and social care services provided for both adults and children in Lancashire and Blackpool to bring about improvements in those services.</p> <ul style="list-style-type: none"> • We are looking to develop and improve how we communicate with people who have dementia. • We are looking for a dementia specialist who can bring ideas from their professional experience so we can ensure more voices of those with dementia are heard.
What Healthwatch will do:	<p>Healthwatch's Lancashire and Blackpool visit a wide range of Health and Social Care services across Lancashire and Blackpool. We undertake Enter & View visits in care homes where we often come in to contact with people living with dementia. Our Understanding Dementia volunteer will work closely with staff and volunteer team, in effective communication with those living with dementia. This role is specifically for someone who has a proven track record of engaging with people with dementia.</p>
Commitment:	<p>The tasks that the volunteer will undertake include;</p> <ul style="list-style-type: none"> • Advising the team on best practice when communicating with people with dementia • Sharing new ideas from experience with the team • Being our own dementia champion for the organisation
Time Commitment:	<p>We are looking for someone who can offer a few hours each month on an ad-hoc basis over a period of a minimum of 12 months.</p>
Requirements:	<ul style="list-style-type: none"> • Excellent verbal and written communication skills. • A detailed understanding of dementia and how this impacts on people and their relatives. • Ability to advise on how the organisation can improve on reaching more people with dementia • Knowledge and interest in Health & Social care • Ability to engage in a friendly and professional manner with service users and professionals. • Abide by Healthwatch Lancashire and Blackpool Code of Conduct, Safeguarding and Equality & Diversity policies • Willingness to undergo Disbarring and Closure Service (DBS)

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What's in it for you:	<ul style="list-style-type: none">• Help to make improvements to health and social care services.• Have a significant impact within a growing organisation• Make a difference in your local community• Share your skills and knowledge• Attend different training opportunities• Be a part of a skilled and knowledgeable team• Uniform will be provided
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